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EMPOWERMENT



**11:11 Talk Radio**  
**Tuesday at 8 AM Pacific**  
**February 12th 2018: Encore: Doug Noll: De-escalate**

Discover how to successfully and efficiently calm an angry person or diffuse a volatile situation in ninety seconds or less with this proven and accessible peacekeeping method by self-described "lawyer turned peacemaker" Douglas E. Noll. We live in an increasingly divided world and most of us have encountered our fair share of aggressive people and difficult confrontations. Fortunately, we now have the tools to become peacemakers and transform emotionally volatile situations and hurt feelings to calm, non-aggressive ones. Tested on prison inmates, De-Escalate offers a new set of social

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#### Featured Guest



##### Doug Noll

Douglas E. Noll, JD, MA left a successful career as a lawyer to become a peacemaker. He is an award-winning author, teacher, trainer, highly experienced mediator, and co-founder of the Prison of Peace project.

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