



Changing the Game with HR



Special Edition Series of

Coffee Break with Game-Changers

with your host **Bonnie D. Graham**



Changing The Game with HR, Presented by SAP
Wednesday at 11 AM Pacific /2 PM Eastern
August 15th 2018: Employee Experience In The Age of ML, AI, and Bots

The buzz: “For employees, chatbots deliver an unmatched level of employee experience, from real time answers for HR questions to personalized learning and development” (Jeanne Meister). In our evolving labor market, organizational initiatives aimed at increasing workforce engagement no longer keep employees productive. Why not? Business need to create exceptional experiences for each worker. How? Technology. Give employees innovative tools and technology like machine learning and AI to help make them better at their jobs. Is your organization on board yet? The experts speak. Penny Stoker, EY:

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Featured Guests



Penny Stoker

Penny S. Stoker is the Global HR Services Leader, Talent Leader for Executive Functions and Business Enablement at EY. Since joining EY in 2013, Penny has served on the Global Talent Committee and has built the leadership team for HR Services, which provides HR operational support for EY’s global population of more than 300,000 people. This includes contact center support, talent technology, HR project management, cross border travel support, executive recruitment services, reporting and talent analytics. Prior to joining EY, Penny led AstraZeneca’s Global HR Services organization. She has also held management positions with Amersham PLC, Coopers & Lybrand, CIGNA Corporation, and Internet Ca

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Dr. Gabriela (Gabby) Burlacu

Dr. Gabriela (Gabby) Burlacu is an Industrial-Organizational Psychologist working as a Human Capital Management Researcher at SAP SuccessFactors. She focuses on understanding, identifying, and communicating ways that companies can develop HR practices that effectively support the needs of their increasingly diverse workforces.

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Thomas Damgaard

Thomas Damgaard is a Managing Director in Accenture’s Management Consulting Practice. Thomas holds the role of Practice Lead for Talent & Organization for Resources industries in North America.

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