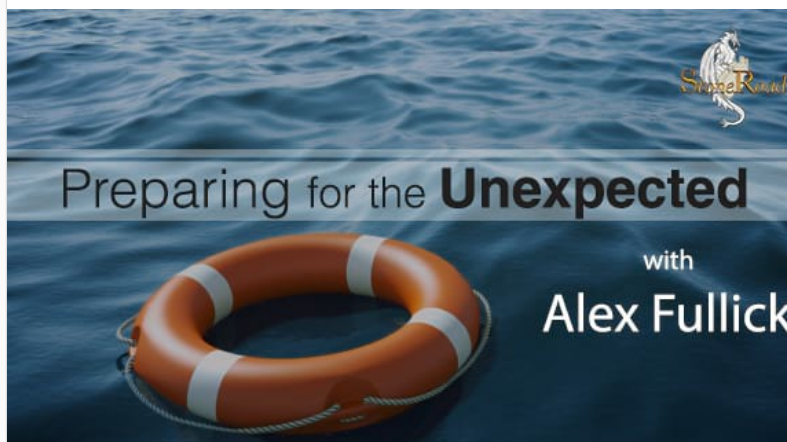


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BUSINESS



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To paraphrase a well-known saying, 'We must learn from our mistakes and from the mistakes of others'. In BCM, DR and Crisis Management we talk allot about Lessons Learned and making changes but a Lesson Learned without action, is simply a Lesson Identified or Observed. All too often, the lesson we could learn from remains an observation. World renowned speaker and author of The Lessons Learned Handbook, Nick Milton, will join us to talk about how we identify lessons, learn from the lessons and put the learnings into action. We'll talk about how we can collect data to ensure the lessons we'

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Featured Guest



Nick Milton

Nick Milton is director and co-founder of Knoco Ltd (www.knoco.com) with over 25 years experience in Knowledge Management.

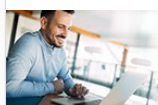
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