



Game-Changing Mega Trends



Special Edition Series of

Coffee Break with Game-Changers

with your host **Bonnie D. Graham**

Presented by

Game-Changing Mega Trends, Presented by SAP

Tuesday at 9 AM Pacific /12 Noon Eastern
July 23rd 2019: **Mega Trend: Sustainable Energy**

The buzz: “We are like tenant farmers, chopping down the fence around our house for fuel, when we should be using nature’s inexhaustible sources of energy—sun, wind, and tide ... I'd put my money on the sun and solar energy...I wish I had more years left!” (Edison). Energy keeps the world in motion. The way we generate energy is also in motion: renewable energy – solar and wind – have undergone a tremendous change from a niche technology to widespread adoption. Consumers can now collect energy on their roofs, store it in batteries, use it to power their homes and their electric vehicles. The exper

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Featured Guests



Jean Francois Segalotto

Jean-François Segalotto is Associate Research Director for IDC Energy Insights in Europe. Segalotto leads IDC’s “European Utility IT and Operational Technologies Strategies” advisory service, which provides full coverage of the utility industry value chain. In his role, Segalotto covers a wide range of industry-specific themes, including smart grids, mobility, Internet of Things, connectivity and networks, and business systems supporting smart customer operations and digital transformation.

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Jassi Arora

Jassi Arora co-leads Duke Energy’s Customer Connect program as Vice President of customer connect delivery. He is responsible for consolidating and modernizing the company’s legacy billing systems into one customer service platform to deliver the universal experience customers expect. Customer Connect will simplify experiences for Duke Energy customers and employees. Jassi is also accountable for IT department supporting legacy Customer Systems, IT Customer Digital Experience, Renewables applications and Call Center technologies. Jassi is a seasoned business and IT executive with more than 25 years of experience in the utility industry and worked for large consulting organizations to impleme

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Miguel Gaspar Silva

Miguel Gaspar Silva is an active contributor to different working groups in Europe that are shaping the future of Utilities Industry, in particular to the ETP SmartGridswww.smartgrids.eu and to ESMIG European Smart Metering Industry Group www.esmig.eu where he drives focused initiatives. Also invited speaker in many international conferences, in particular across Europe, Middle East and Africa. In 2017 on behalf of ESMIG, Miguel became member of the Editorial Group of the Smart Grids Task Force for Electricity and Gas Data Format Procedures advising the European Commission.Miguel holds a degree in Engineering and an MBA. Since February 2019, Miguel heads up the IBU

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