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The Kinetic Enterprise(tm): Built to Evolve, Presented by Deloitte
Friday at 6 AM Pacific /9 AM Eastern
July 30th 2021: Getting Ahead of Retail Trends to Create Customers for Life

From digital and in-store experiences to overnight product delivery to customer service, customer expectations keep rising—forcing retailers to continuously adapt. As businesses of all sizes face a new competitive landscape, the pressure to innovate fast, operate flexibly, and cultivate “customers for life” has grown. Tune in as Deloitte transformation leaders discuss how organizations can evolve to address emerging retail and technology trends. The conversation will cover strategies for unifying and elevating omnichannel engagement, creating more personalized customer experiences, and ta

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Featured Guests



Duncan Stewart
Duncan Stewart is a member of Deloitte's Center for Technology, Media & Telecommunications (TMT Center) and a globally recognized expert on predicting the future of consumer and enterprise technology, media and entertainment & telecommunications. He presents regularly to companies and at conferences, has a high-profile media presence and is frequently interviewed on the future of everything. Since 2008, he has been co-author of Deloitte Global Research's annual Predictions report on TMT trends. Duncan meets with hundreds of the top tech, media and telecom companies globally each year, and incorporates their insights into his work. Duncan has 31 years of experience in the TMT industry. As a p

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Marcela Cordero
Marcela Cordero is the Retail Leader for Deloitte Chile. She leads transformational projects for global and local organizations, designing and implementing retail strategies, solutions, and models to create better experiences for the businesses and their employees in Latin America. Marcela started her career in New York City working in Investment Banking, later transitioning to Deloitte Consulting in Santiago, Chile. At Deloitte Chile, she led the Mergers and Acquisitions Consulting practice for several years before focusing in retail.

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Sean Carnrite
Sean Carnrite is a Director in the SAP practice at Deloitte in Toronto. He leads the SAP team in Central Canada and focuses on large digital transformation programs. Sean has over 14 years of experience providing executive leadership and consulting solutions. Sean has led major supply chain transformations driven by SAP technologies that provide better inventory visibility, improved shop floor execution, and implementing streamlined procurement processes. More recently, Sean spends his time focused consumer accounts within the retail and consumer packaged goods industries and understanding the alignment between the entire ecosystem to provide the optimal consumer experience.

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