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EMPOWERMENT



Change is the New Constant

Archives Available

March 29th 2017: What is the Significance of Small Successes?

Now, we all have worked on small changes that are quick, easy and then... you move on.... DONE!! But ...what if you have a HUGE change? For those huge, major changes, impacted users need to understand what is coming, why they are being impacted, receive regular updates and constantly be "kept in the loop". So, what if it is so HUGE and only one announcement gets made, followed by ... nothing... until maybe some training until just before "Go Live"? Unfortunately, for the impacted user, that is fairly common. What if, for the most part, info is kept "hush-hush"? or what if they don't agree with what

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