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BUSINESS



Visual Workplace Radio

Let the Workplace Speak

with Gwendolyn Galsworth, Ph.D

Visual Workplace Radio: Let the Workplace Speak

Archives Available

May 18th 2017: Encore: Smart Placement: The Mapping Process

Question: On your way to the Visual Where, what do you do before laying down floor borders? Answer: You implement Smart Placement. This is a surprise step Gwendolyn Galsworth (your host and visual expert) discovered twenty-two years ago when her then-attempts at traditional 5S failed. Part of that failure, she realized, stemmed from people laying down "lines" that simply traced where workplace items were—instead of validating the current location of the functions those items represented or improving it. In response, she inserted a step before implementing borders: Smart Placement. This week in

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