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Preparing for the Unexpected

Thursday at 6 AM Pacific

May 10th 2018: **Business Continuity Management: Lessons Learned**

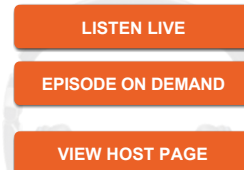
To paraphrase a well-known saying, 'We must learn from our mistakes and from the mistakes of others'. In BCM, DR and Crisis Management we talk allot about Lessons Learned and making changes but a Lesson Learned without action, is simply a Lesson Identified or Observed. All too often, the lesson we could learn from remains an observation. World renowned speaker and author of The Lessons Learned Handbook, Nick Milton, will join us to talk about how we identify lessons, learn from the lessons and put the learnings into action. We'll talk about how we can collect data to ensure the lessons we'

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Featured Guest



Nick Milton

Nick Milton is director and co-founder of Knoco Ltd (www.knoco.com) with over 25 years experience in Knowledge Management. Nick has been helped develop and deliver KM strategies, implementation plans and services in a wide range of different organizations around the globe. He has a particular interest in Lessons Learned programs, and has managed major lessons capture programs, particularly in the area of mergers and acquisitions, and high technology engineering. Prior to founding Knoco, Nick is the author/co-author of multiple books. A couple of titles include The Knowledge Manager's handbook, Designing a Successful Knowledge Management Strategy and The

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