



Changing the Game with Intelligent Technologies



Special Edition Series of

Coffee Break with Game-Changers

with your host **Bonnie D. Graham**

Presented by

Changing the Game with Intelligent Technologies, Presented by SAP
Tuesday at 9 AM Pacific /12 Noon Eastern
November 6th 2018: Digitalization: Powering Utilities and Smart Cities

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The buzz: "We're on the path to treating cities like living entities with biosignatures waiting to be decoded and leveraged" (Hatem Zeine www.forbes.com). Faced with major weather events, aging infrastructure and more demanding consumer expectations, the utility industry is in the midst of unprecedented change. Digitalization, intelligent technologies and data are helping utilities and cities operate more efficiently, engage better with customers and become resourceful stewards of the world's electricity, gas and water. The experts speak. Jay Millar, Itron: "Prediction is hard, especially wh

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Featured Guests



Jay Millar

Jay Millar is Director, Outcomes Business at Itron, and an accomplished leader with over 25 years of experience in technology innovation holding roles in sales and marketing after early attempts in software engineering.

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David Harkness

David Harkness is Chief Information Officer and Senior Vice President of Xcel Energy. Within their Customer and Innovation business unit, Dave is responsible for all IT development, operations and governance, cyber security and the company's business continuity program.

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Michael O'Donnell

Michael O'Donnell is the National Vice President, Utilities – SAP North America. Two decades in the utilities business has taught Michael the value of blending industry and technology, message and platform, people and process. A revered strategist and industry leader who leaves a trail of great results, high regards, and immeasurable value in his wake.

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