



Good Grief with Cheryl Jones
Wednesday at 2 PM Pacific
June 9th 2021: The Big Ordeal

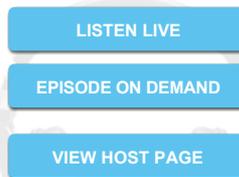
Nothing prepares us for the three words "you have cancer." How do people facing this frightening diagnosis navigate the emotional fallout which, for most, will be a significant aspect of their cancer experience? When Cynthia Hayes faced her own diagnosis, she felt ill equipped to help herself. Over time she gathered new skills and trusted advisors to support her. She felt compelled to offer what she had learned, and what she researched, to other people facing what she had faced. The result is *The Big Ordeal*; a guide, a storehouse of information and a source of encouragement and support. Join u

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Featured Guest



Cynthia Hayes

Cynthia Hayes has been preparing her whole life to write *The Big Ordeal*. She learned the basics of interviewing, synthesizing information, finding the headlines, and telling a story as a journalist early in her career. After a brief interruption to earn an MBA from Harvard Business School, Cynthia spent twenty-five years as a management consultant. In that role, success depended on her ability to jump into new topics, ask sensitive questions, understand specialized information, and turn complex findings into a compelling narrative. Shortly prior to her own diagnosis, Cynthia resigned from Montefiore Medical Center in New York, where for three years she had served as vice president and chief

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