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WITH  
**SANJOG AUL**

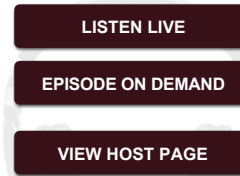
**CIO Talk Network**  
**Wednesday at 7 AM Pacific**  
**February 09th 2011: Assembling a business "village" for effective customer support**

The increasing technical complexity of support today demands teamwork spanning not only the whole corporation but outside as well. To reach the highest service/support goals it may be necessary to reach out to external partners, developers, and even other customers. How can IT pull all these people from so many different business constituencies together into a virtual "village" to really resolve customer problems?



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