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# REAL RECOGNITION RADIO

with Roy Saunderson & S. Max Brown every Tuesday at 1:00 et.



*The show that is all about building relationships, inspiring greatness and creating a workplace where people can thrive.*

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## Real Recognition Radio

### Archives Available

**June 26th 2012: TouchPoints: Leadership Connections in the Smallest of Moments**

Your biggest complaint about running a company may be your greatest asset. On the next episode of Rideau's Real Recognition Radio, Roy Saunderson and S. Max Brown speak with Douglas Conant, president & CEO of Campbell Soup Company, and his co-author Mette Norgaard, a renowned teacher of leaders. Together Douglas and Mette authored TouchPoints: Creating Powerful Leadership Connections in the Smallest of Moments. In TouchPoints: Creating Powerful Leadership Connections in the Smallest of Moments, Douglas and Mette reveal how every planned and spontaneous interaction is an opportunity to b

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## Featured Guests



### Douglas R. Conant

Douglas R. Conant is President and CEO of Campbell Soup Company. Under Douglas' leadership, Campbell reversed a precipitous decline in market value and employee engagement, improving its financial profile and enhancing its relationships with customers. Douglas is the co-author of TouchPoints: Creating Powerful Leadership Connections in the Smallest of Moments. Previously, he was President of the Nabisco Foods Company where he led that unit to five consecutive years of double digit growth. He is a native of Chicago and earned degrees from Northwestern and the J.L. Kellogg School of Management.

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### Mette Norgaard

Mette Norgaard is an expert on strategic leadership and organizational learning. Mette is the co-author of TouchPoints: Creating Powerful Leadership Connections in the Smallest of Moments. She works with executive teams around the world to create distinct learning solutions that advance their companies' strategies. Her clients include top executives of Microsoft, Proctor & Gamble, Johnson & Johnson, Estée Lauder, Harley Davidson, Hard Rock Cafe, the U.S. Navy and Campbell Soup Company, among many others. She has degrees from Fielding Graduate University and California Lutheran University.

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