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**Wednesday at 4 PM Pacific**

**April 28th 2011: Island of Dreams, Secret Whispers, LinkedIn, Gratitude at Work, Spring Fling with authors Heidi Ramos and April Kelly**

Heidi Ramos grew up in Mactan, the Philippines. As the mother of five children who are the joy of her heart, she has penned two books to honor them as well as leave a legacy of love. Island of Dreams focuses on her adventures growing up while Secret Whispers is a book of poetry inspired the men she has loved. Whether on a volleyball court or in a boardroom, April Kelly has always believed that genuinely appreciating the contributions of others brings out their best efforts. As the author of Gratitude at Work, April put her thankful philosophy to work at two companies with her customer service

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**Featured Guests**



**Heidi Ramos**

Heidi Ramos, Author, Secret Whispers and Island of Dreams The joy of Heidi Ramos' heart are her five children. Heidi grew up in Mactan, Lapu-Lapu City, Philippines. She has written her books, Island of Dreams and Secret Whispers as gifts to her children and to leave them a lasting legacy. Be enthralled by emotive and thoughtful words intertwined into beautiful verses by a woman whose life is tainted with sundry colors that spring from various life experiences. Poet-author Heidi Ramos brings out her honest feelings and deep thoughts through Secret Whispers, a collection of significant poems that convey beautiful stories about the beauty of life, the wonders of love, the sting of loneliness

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**April Kelly**

April Kelly, author Gratitude at Work Whether on a volleyball court or in a boardroom, April Kelly has always believed that genuinely appreciating the contributions of others brings out their best efforts. As the author of Gratitude at Work, April put her thankful philosophy to work at two companies, PayPal and Linked In. At PayPal, she hired and managed its first customer service team and helped build that organization into a dot.com giant. At LinkedIn, she opened and directed its customer service center, which grew to serve over 25 million professionals. Under April's gratitude leadership, employees provided customers the utmost in quality service. April has an extensive background in sa

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