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**July 4th 2013: Special Encore Presentation: The  
Fine Art of Small Talk and Generations @ Work**

Learn why small talk is important and how you can use it to your advantage. Debra Fine is an internationally recognized keynote speaker, trainer, communication expert, and bestselling author. Her Denver based company, The Fine Art of Small Talk, teaches all variety of C-Level managers and stake holders, along with the spouse who is dragged along to banquets and meetings, conversation skills for use at business networking events, conventions and meetings, trade shows, as well as when interacting with clients, customers and patients. Next, Deanne DeMarco will talk about what managers need to know

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