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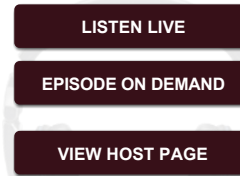
CIO Talk Network
Wednesday at 7 AM Pacific
September 16th 2005:IT Infrastructure Library ITIL - Is it a silver bullet?

ITIL is a set of best practices for IT governance first developed by British Government 20 years ago. With CMM and CoBIT already in place, what incremental benefits does ITIL provide?



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